IATF 16949 Clause Guide

A short map of the IATF 16949 areas that auditors most often ask about, what evidence they usually look for, and where that evidence lives in a digital QMS. Summaries are in our own words; always refer to the standard and your customer-specific requirements for the exact text.

Clause	Area	Typical evidence	Where it lives in Zefron
4	Context, scope, product safety	Context and interested parties recorded; product safety process; scope including support functions	Documents, risk register
5	Leadership, policy, responsibilities	Policy and roles; corporate responsibility; customer representative named	Documents, management review
6	Risk analysis, contingency plans, objectives	Risk analysis including lessons learned; contingency plans tested; quality objectives with targets	Risk register, objectives
7.1.5	Measurement systems, calibration	MSA for control plan gauges; calibration records and action on out-of-tolerance findings	Quality Tools: MSA, calibration
7.2	Competence and training	Training needs, on-the-job training, internal auditor competence	Quality Tools: training matrix
7.5	Documented information	Controlled documents, engineering standards review, record retention	Document control, records
8.3	Design and development	Product and process design, APQP, design changes	APQP, ECN
8.3.4.4	Product approval process	Customer product approval, normally PPAP	PPAP
8.4	Supplier control	Supplier selection, monitoring, development and audits	Audits, vendor compliance
8.5.1	Production control	Control plans, work instructions, set-up verification, preventive maintenance	Documents, records
8.5.6	Control of changes	Change evaluation, verification and customer approval where required	ECN
8.7	Non-conforming product	Identification, segregation, customer notification, rework and repair control	Records, 8D
9.1.1.1	Process monitoring	Process studies, capability, statistical tools	Quality Tools: SPC
9.1.2.1	Customer satisfaction	Delivery and quality performance, customer complaints	Quality Tools: complaints
9.2.2	Internal audit	QMS, manufacturing process and product audit programme	Audit management
9.3	Management review	Required inputs including cost of poor quality	Health score, cost of quality
10.2	Problem solving and corrective action	Documented problem solving, error-proofing, warranty management	8D / CAPA

IATF 16949 is used together with ISO 9001 and customer-specific requirements. This guide is a planning aid and does not reproduce the standard.

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